



Door Care Instructions

Please note information also applies to door linings, skirting boards and architrave

Congratulations on the purchase of your Oak doors. We have taken all possible steps to ensure that you receive a beautiful and durable product.

Solid Oak doors come unfinished unless otherwise specified and are produced from natural timber with knots filled and sanded. Unfinished doors should be lightly sanded to remove any rough grain and machine markings and sealed with an appropriate finish immediately upon delivery to site, in order to prevent moisture ingress and distortion. All products are checked and moisture tested on production and we cannot accept liability for any subsequent shrinkage, distortion or other movement in products that are supplied unfinished.

STORAGE

Doors should never be stored outdoors, or directly laid onto concrete, or in a garage or in any damp conditions. Care should be taken to store the doors flat; in a dry, fully ventilated area, with protective packaging intact. Recommended acclimatisation period for the Oak doors is 14 days, in a suitably moisture-checked environment. We strongly advise against storage or installation of doors in buildings with recently plastered or screeded areas. The principle enemy of timber doors is excess exposure to moisture or dryness. Having left our premises, we have no control over the conditions to which they are subjected. To avoid any subsequent cause for disappointment, we strongly advise that this advice is adhered to. If suitable care and treatment is not taken, inherent stresses in wood may be released, resulting in movement or distortion such as swelling, warping splitting or even discolouration. No liability will be accepted by UK Wood Floors for any of the above.

INSTALLATION

Doors supplied unfinished should be thoroughly sealed with an appropriate finish on all faces and edges prior to the commencement of any joinery work. Please ensure hinges are sufficiently robust to take the weight of the door. Framed & Ledged doors should be hung using three hinges. On completion of hanging, remove the door, taking off all ironmongery and treat every cut surface liberally before finally refitting, giving particular attention to exposed end-grain, where the propensity for moisture ingress/egress is far greater.

MAINTENANCE

Control of humidity remains an important factor in preserving the wood's appearance and form. It is therefore important to maintain a stable humidity level all year round. Gaps appearing between the Oak sections indicate a drying out of the wood and insufficient degree of humidity. 'Bowing' of the doors indicates moisture ingress/egress and too high/low a level of humidity. Heating systems may have to be utilised throughout the year to maintain the correct humidity level. The installation of a humidifier or air exchange system can prove indispensable in controlling humidity.

Above all, don't forget that wood is a living material and that we must look after it for life. A proper care programme should always be observed. By following these simple guidelines, you will maintain the natural beauty of your doors.

- Wipe off any dirty marks immediately.
- A cloth rinsed in water and manufacturer's recommended cleaning solution should be used, with the cloth squeezed dry beforehand. Never use wax, oil-based detergent or any household cleaners. These may dull or damage the finish, leaving a greasy film, making the door more difficult to clean.
- Keep the ambient temperature to 18-24 degree Celsius and the relative humidity at 45-60% throughout the year. This will prevent any excessive expansion and/or contraction of the wood.

With the correct maintenance, your new Oak doors will give years of pleasure, adding warmth & beauty to your home.